

## BRONZE



### DISCOVERY

- Kickoff and discovery call to confirm your needs

### PLATFORM CONFIGURATION

- Creation of 1 initial dashboard or 1 report studio design

### TRAINING

- Three 1-hour sessions with the implementation team in a webinar format covering admin/aggregation, visualization/distribution and Smart Connectors
- Access to the implementation team ticketing system for 30 days

**MAX HOURS INCLUDED:** The entirety of this package includes up to 8 hrs. of the above included professional services.

## SILVER



### DISCOVERY & PROJECT MANAGEMENT

- Kickoff and discovery call to confirm your needs
- Dedicated Implementation Lead to guide you through the onboarding process

### PLATFORM CONFIGURATION

- Bulk activation of up to 500 initial customers
- Setup of up to 15 users and role management
- Activation of up to 5 initial instant on integrations
- Activation of 1 initial SmartConnector
- Creation of 1 channel and up to 3 calculations
- Creation of 1 initial Dashboard/Report Studio Template

### TRAINING

- Two 1-hour training sessions covering how to aggregate, visualize, and distribute your data for core implementation team
- Additional Q&A training calls based on your comfortability in the platform
- Remote 'Train the Trainer' sessions (up to three webinar-based trainings)

**MAX HOURS INCLUDED:** The entirety of this package includes up to 20 hrs. of the above included professional services. Additionally, there is a 2 hr maximum of configuration and/or data transformation per Smart Connector.

## GOLD



### DISCOVERY & PROJECT MANAGEMENT

- Kickoff and discovery call to confirm your needs
- Dedicated Implementation Lead to guide you through the onboarding process

### PLATFORM CONFIGURATION

- Bulk activation of up to 2,000 initial customers
- Setup of up to 100 users and role management
- Activation of up to 20 instant-on integrations
- Activation of up to 3 SmartConnectors
- Creation of up to 5 channels, 10 calculations
- Creation of up to 3 initial dashboards and 1 Report Studio Template

### TRAINING

- Two 1-hour training sessions covering how to aggregate, visualize, and distribute your data for core implementation team
- Additional Q&A training calls based on your comfortability in the platform
- Remote 'Train the Trainer' sessions (up to three webinar-based trainings)

**MAX HOURS INCLUDED:** The entirety of this package includes up to 40 hrs. of the above included professional services. Additionally, there is a 2 hr maximum of configuration and/or data transformation per Smart Connector.

## PLATINUM: Custom Onboarding Package



**The Platinum Tier** is a fully customized set of services designed to address the specific needs of our most complicated enterprise clients.

Combine our standard onboarding services with TapClicks' industry-leading data solutions, marketing connectors, workflow design or

enterprise platform integrations along with customized dashboards, report designs and personalized training services.

We'll work together to understand your desired ROI and develop a custom scope of services document to help reach your goals as quickly as possible.